

ZERO

PREMIUM / TRAVEL EDITION

Your day. Your way.

Reduced mobility.
Special travel needs.

LESS
RUSH.
MORE
ROOM.



Illustrative travel photography / Rollz International.

Private Algarve and São Miguel programmes, designed
around the way you move, rest and enjoy the world.



Lisbon. Illustrative photography, not a ZERO client trip.

Good days. Not long distances.

A view worth stopping for. A table where everyone fits. Enough energy left to enjoy the evening. That is the measure of a successful holiday – not how many places you manage to reach.

Choose

A private day, four nights on the coast or five nights on the island.

Pause

Later starts, seated experiences and breaks that belong in the plan.

Change

An agreed shorter route or quieter alternative when you want one.

Before we choose a place, we listen.

You know what makes travel work for you. Tell us the practical details; a diagnosis is not required to begin.

YOU TELL US

WE CHECK WITH PROVIDERS

01 How you move

Your aid, walking distance, standing time and preferred breaks.

Surfaces, gradients, drop-off distances, seating and toilet stops.

02 How you transfer

Whether you transfer to a vehicle seat, and the help you prefer.

The exact vehicle, occupied-chair space, lift or ramp and securement.

03 How you settle in

Bed height, transfer side, shower seat, grab rails and daily routines.

Photos and measurements of the actual room and bathroom, not just a room label.



Your aid is part of your independence. Assistance starts with your instructions and consent.

Comfort is personal.

Special travel needs may be visible or less apparent. The itinerary should make space for both.

01

Quiet can be a luxury.

SENSORY COMFORT

Quieter visiting times, fewer crowds, lower-noise tables and a calm place to pause.

02

Clarity helps everyone.

COMMUNICATION

Written plans, larger text, clear descriptions or a preferred communication format.

03

Familiar routines matter.

FOOD & ENERGY

Allergy arrangements, dietary needs, meal times, shorter outings and planned rest.

04

Support should be agreed.

PERSONAL ASSISTANCE

Tell us the tasks and hours you need. Guiding is not the same as personal care.



01

THE ALGARVE

The art of doing less.

Lagoon light. A short waterfront visit. A long lunch. Return before the day becomes tiring.

YOUR KIND OF DAY

A scenic drive, a selected promenade or a seated tasting. Start with one highlight and let the rest stay open.

YOUR BASE

A suitable coastal room, with transport and personal support matched to your brief.

Ria Formosa, Algarve. A landscape image, not a confirmed access route.

A day with breathing space.

Sample private half-day / Faro waterfront and lunch. Timing and distances are set around your hotel and mobility brief.

1 A comfortable arrival

Close drop-off. Time to settle. No rush to join a group.

2 One good view

A short, selected waterfront route with a place to sit.

3 A table already chosen

Entrance, table space, dietary requests and toilet needs checked.

4 Your choice of finish

Return to the hotel, or stay for another coffee if you wish.



Faro marina / selected route to be confirmed.

A GOOD PLAN B

A seated hotel tasting can replace the outing. Boats and assisted beach access are separate requests, never assumed.



Illustrative dining photograph / Mikhail Nilov.

ALGARVE / SEATED EXPERIENCES

The table is the occasion.

The flavours of the region, brought
into one comfortable moment.

A meal worth lingering over.

Ask for local cooking, a hosted tasting or a private celebration. We seek a setting that works with your chair, your seating preference and the company you choose.

WHAT MAKES IT WORK

Step-free entry where required, table clearance, a suitable toilet, close drop-off and any help reading the menu.

Share allergies and dietary requirements early. The venue must confirm what it can safely accommodate; a quiet table or adapted menu is agreed individually.

PRIVATE STAY / FOUR NIGHTS / FIVE DAYS

One base. A gentler coast.

01 Arrive

A matched transfer. Check your room and bathroom. An easy first evening.

02 Marina moments

A selected Vilamoura route, seated breaks, a planned toilet stop and lunch.

03 Faro & lagoon light

A short waterfront visit. Optional beach time only with agreed facilities and assistance.

04 Olhão or stay in

A manageable waterfront outing and local meal, or a private hotel tasting.

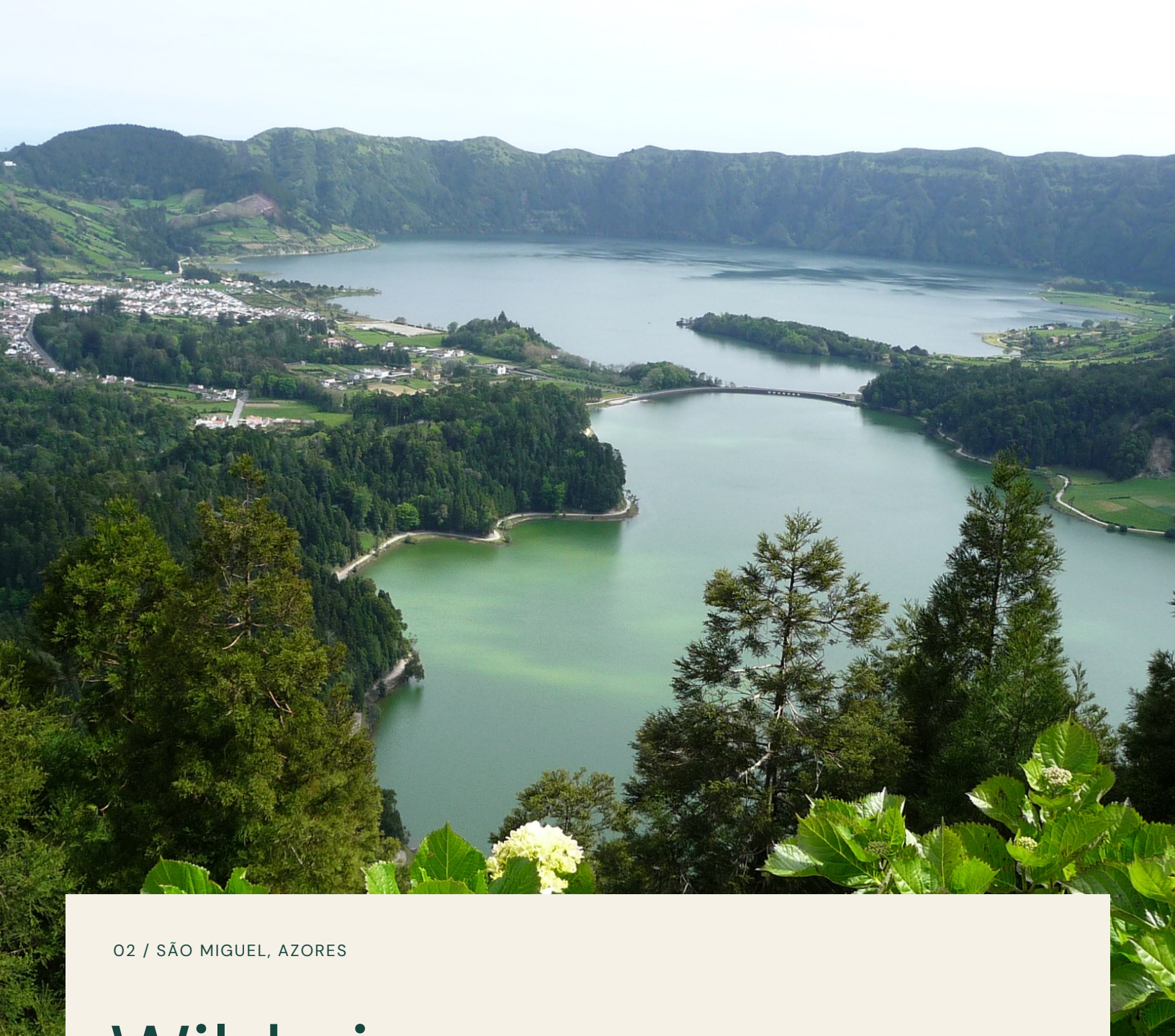
05 Leave unhurried

Breakfast and an airport transfer timed around your airline assistance.



Olhão. Extra rest days can be added.

Illustrative programme, quoted individually. The room, vehicle, stops and assistance must be confirmed for your dates and requirements.



02 / SÃO MIGUEL, AZORES

Wild views. A softer rhythm.

Let the landscape do the travelling. Crater lakes, tea country and Atlantic towns, explored by a vehicle suited to you and a small number of carefully chosen stops.

Sete Cidades. Viewing areas and their approach routes need individual checks.

Big landscapes. Small itineraries.



No need to turn a view into a hike.

Plan a scenic drive, a suitable stopping point and a seated lunch. Include toilets and rest breaks in the route, not as an afterthought.

Road access does not prove step-free access to a viewing area. Confirm the actual path, gradient and facilities.

West / Sete Cidades

A lake-focused day with one chosen viewpoint or village stop, adjusted to visibility.

East / Furnas

A separate day for the lake landscape and local food, with an indoor alternative.

Adapted transport: Azores for All

The island, one flavour at a time.

Seated experiences
with a sense of place.



Gorreana tea fields.

Tea & stories

A tea-themed stop at Gorreana, with its entrance, visitor areas and toilet checked for you. A hosted tasting can be an alternative to a longer factory visit.

Vila Franca & queijadas

A compact harbour-side visit, local stories and a seated taste of the town's traditional pastries. Museum access is reviewed separately.

Your setting, your comfort

If a workshop, garden or route is unsuitable, ask for the flavours and stories in an agreed accessible setting. Share dietary and sensory preferences.

Room to change the day.

FIVE NIGHTS / SIX DAYS / ONE ISLAND BASE

01 Arrive & settle

Matched transfer, room orientation and a quiet evening.

02 Ponta Delgada

A short chosen waterfront route and a seated tasting.

03 Sete Cidades

A scenic drive, checked stopping point and lunch.

04 Vila Franca

Harbour views and queijadas, with an early return if preferred.

05 Furnas or tea country

Choose one main area. Keep a weather alternative ready.

06 Depart at your pace

A planned transfer; add nights for more rest or another outing.



Illustrative travel photography.

The plan follows your energy.

Day order is flexible. Boats and thermal bathing need separate checks and are not core inclusions.

Good company. Your choices.

Travel with your partner, family, friends or chosen support person. Share the experiences you love, and leave space for different interests and energy levels.

INDEPENDENCE IS PERSONAL

Tell us when you want assistance, when you prefer privacy, and how you want decisions discussed.

COMPANIONS ARE NOT AUTOMATICALLY CARERS

Help with transfers, washing, dressing or toileting must have an agreed provider, scope and hours. Guiding and driving are different services.



Illustrative photography / Mikhail Nilov.

A separate activity is a choice, not a compromise. Keep the main holiday shared and the options genuinely optional.

The right room earns its place.

Published access information opens the conversation. The actual room, bathroom and route through the property decide the fit.

PRELIMINARY SHORTLIST

ALGARVE

Marriott Salgados

Lists mobility-accessible rooms and roll-in showers.

ALGARVE

Westin Salgados

Lists mobility-accessible rooms, roll-in showers and accessible restaurant routes.

SÃO MIGUEL

Caloura Hotel Resort

Publishes rooms for guests with reduced mobility; configuration needs confirmation.

SÃO MIGUEL

Antillia Hotel

Visit Azores identifies an apartment for guests with reduced mobility. Confirm the specific unit.

MEASUREMENTS BEFORE LABELS

Request door widths, bed height, transfer space, shower and toilet layout, seating and grab rails. Confirm hoist compatibility or pool entry separately where needed.

A smooth arrival is part of the stay.

One journey. Three different sets of arrangements.

01

At the airport

Request MyWay through the airline or travel agent when booking, ideally early and at least 48 hours before departure. Explain the assistance needed to the aircraft seat.

02

In the vehicle

Match the exact ramp or lift, occupied-chair weight and dimensions, headroom, securement, luggage and companion places. Say whether you transfer to a seat.

03

At your base

Arrange equipment, delivery and any personal care separately. New Generation Tours advertises Algarve mobility hire; Azores for All publishes adapted transport on São Miguel.

Powered chair or scooter? Confirm battery and carriage requirements with the airline. Airport assistance does not automatically book your ground transfer.

A BESPOKE PROPOSAL / NO FIXED PACKAGE

Let's make room for your next journey.

Ana Melo, ZERO Premium's General Manager, is your first contact. Ana works with Rodrigo to turn your interests and practical requirements into a programme that can be confirmed in detail.

Your brief

Dates, destination, companions, mobility aid, transfers, room essentials and any personal, sensory, communication or dietary needs.

Our written proposal

Exact services, access arrangements, alternatives and cancellation terms. Accommodation, transport, equipment, assistance and fees are itemised.

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[Explore ZERO Premium](#)



All programmes are subject to suitability and availability. Sample routes have not been audited on site by ZERO. Listed suppliers are independent, not confirmed partners.

Good information. Individual confirmation.

Faro accessible tour

Official route guidance and barriers.

Accessible beaches

Facilities and assistance vary by beach and season.

New Generation Tours

Adapted Algarve transfers and mobility hire.

Azores for All

Adapted transport and tailored island activities.

Visit Azores

Accessible-tourism guidance for the islands.

ANA / MyWay

Airport assistance request arrangements.

Marriott & Westin Salgados

Official room and property accessibility information.

Caloura Hotel Resort

Official room information.

Antillia / Visit Azores

Published reduced-mobility apartment listing.

Gorreana

Tea estate visitor information.

Vila Franca museum

Municipal visitor information.

Queijadas of Vila Franca

Official Azorean craft catalogue.

Source review: September 2026. The programmes and proposed rhythm are ZERO editorial designs, not supplier-confirmed packages. No universal access or availability is guaranteed.

Westin Salgados: direct property information

People first. Places with possibility.

PAGE 01

Sea air / illustrative

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PAGE 03

Walking with a rollator / illustrative

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PAGE 06

Faro marina

Dmitry Tonkonog / CC BY-SA 3.0

PAGE 08

Olhão waterfront

Juntas / CC BY-SA 4.0

PAGE 10

Lagoa das Furnas

P. Hughes / CC BY-SA 4.0

PAGE 12

Choosing a route / illustrative

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PAGE 16

Western São Miguel

José Luís Ávila Silveira/Pedro Noronha e Costa / Public domain

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Friends in Lisbon / illustrative

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Ria Formosa

Arne Müseler / CC BY-SA 3.0 de

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Dining together / illustrative

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PAGE 09

Sete Cidades

JopkeB / CC BY-SA 4.0

PAGE 11

Gorreana

Navin75 / CC BY-SA 2.0

PAGE 13

Shared moments / illustrative

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